

IMPACT 200 Series

IMPACT SC 260 USB MS II / SC 230 USB MS II

IMPACT SC 260 USB / SC 230 USB

IMPACT SC 262 / SC 232

IMPACT SC 268 / SC 238

IMPACT SC 260 / 230

Put talk in focus

Maintain energy and focus with clear communication between you and your listener and enjoy robust wired headsets with all-day comfort. In busy contact centers these headsets are both reliable and user-friendly.

You and your customers get a more natural communication experience with EPOS Voice™ technology and a noise-cancelling microphone. With its lightweight, ergonomic design, the IMPACT 200 Series delivers a range of solutions that deliver great call clarity and long-term user comfort.

See more at eposaudio.com/impact-200



Key benefits & features

Experience communication with clarity

With EPOS Voice™ technology and noise-cancelling microphone for natural, clear conversations

Enjoy all-day wearing comfort

Acoustic foam ear pads with soft leatherette covers and CircleFlex™ dual-hinge ear cup system for a perfect fit

Benefit from robust design

Durable construction with lightweight, metal reinforced headband designed for years of daily use

Protect your hearing

From acoustic shock with EPOS ActiveGard® technology

Easy call management

With in-line call control unit to mute, adjust volume and answer/end calls

Certified for
Microsoft Teams



IMPACT 200 Series

Product data

General

Wearing style	Headband -single and double-sided variant. See table overview.
Color	Black with silver
Headset weight	Single-sided: 58 g / 2.05 oz Double-sided: 89 g / 3.14 oz
Warranty	2 years

Audio

EPOS Voice™ technology	For a clear and natural listening experience
Microphone	Noise-cancelling microphone for optimal speech transmission
Microphone frequency response	150 – 6.800 Hz (Wideband)
Speaker frequency response	50 – 18.000 Hz 50 – 12.000 Hz (SC 238 / SC 268)
Sound pressure	Limited by EPOS ActiveGard®: Max. 103 dB via ED Max. 110 dB via ED (SC 238 / SC 268) Max. 113 dB via USB
Optimized for communication & multimedia*	Sound enhancement profiles adjust automatically for optimal communication or multimedia

Call management

In-line call control**	Answer/end call, Volume up/down Microphone mute Redial last outgoing call
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Hearing protection

EPOS ActiveGard® technology	Protects users against acoustic injury caused by sudden sound burst on the line
EU Noise at Work limiter*/***	Enhanced audio protection preventing listening fatigue, average 85 dB over a workday

Content of delivery

What's in the box-headset	Acoustic leatherette ear pad/s mounted on headset, cable/clothing clip mounted, carry pouch, quick guide, safety guide
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Software

EPOS Connect	Remote call control, firmware updates and settings: eposaudio.com/software-epos-connect
PC Software	For other relevant PC software, please check: eposaudio.com/software
EPOS Manager	Manage, update and configure your EPOS audio devices from one location: eposaudio.com/software-epos-manager
UC compatible	Yes. For more information please go to: eposaudio.com/compatibility

* Available on/applicable for the USB headset variants

** Available on the USB MS II variants

*** In compliance with EU Noise at Work legislation (Directive 2003/10/EC), that sets limits for two types of noise in the workplace: Acoustic burst and Sustained noise.

IMPACT 200 Series

Additional benefits & features

Optimize speech transmission

Bendable and pivoting boom arm ensures optimal microphone position and wearing flexibility

Personalize your headset

Name tag with user ID and numbered headband grooves to personalize fit

Easy to store and portable

With protective carry pouch



Product overview

Connects to	Product	Description	Details	EAN / UPC code
PC/Softphone via USB 	IMPACT SC 260 USB MS II Art. no. 1000579	Double-sided, USB headset w. in-line call control	UC optimized, Microsoft Teams and Skype for Business Certified*	EAN: 57 14708 00380 9 UPC: 8 40064 40380 1
	IMPACT SC 230 USB MS II Art. no. 1000578	Single-sided, USB headset w. in-line call control	UC optimized, Microsoft Teams and Skype for Business Certified*	EAN: 57 14708 00379 3 UPC: 8 40064 40379 5
	IMPACT SC 260 USB Art. no. 1000517	Double-sided, USB headset	UC optimized	EAN: 57 14708 00318 2 UPC: 8 40064 40318 4
	IMPACT SC 230 USB Art. no. 1000516	Single-sided, USB headset	UC optimized	EAN: 57 14708 00317 5 UPC: 8 40064 40317 7
Desk phone via Easy Disconnect (ED) 	IMPACT SC 260 Art. no. 1000515	Double-sided headset	ED headset Optimized for desk phones	EAN: 57 14708 00316 8 UPC: 8 40064 40316 0
	IMPACT SC 230 Art. no. 1000514	Single-sided headset	ED headset Optimized for desk phones	EAN: 57 14708 00315 1 UPC: 8 40064 40315 3
	IMPACT SC 262 Art. no. 1000519	Double-sided headset	ED headset, Optimized for low impedance devices	EAN: 57 14708 00320 5 UPC: 8 40064 40320 7
	IMPACT SC 232 Art. no. 1000518	Single-sided headset	ED headset, Optimized for low impedance devices	EAN: 57 14708 00319 9 UPC: 8 40064 40319 1
	IMPACT SC 268 Art. no. 1000658	Double-sided headset	ED headset, Optimized for high impedance/narrow-banddesk phones	EAN: 57 14708 00459 2 UPC: 8 40064 40459 4
	IMPACT SC 238 Art. no. 1000657	Single-sided headset	ED headset, Optimized for high impedance/narrow-banddesk phones	EAN: 57 14708 00458 5 UPC: 8 40064 40458 7

* The Microsoft Teams certified products in the IMPACT 200 Series require installation of EPOS Connect – download the software from our website: eposaudio.com/epos-connect